Technologies with the strongest expected impact on the evolution of wealth management models to 2025

Q. In terms of greater adoption of new technologies, which advances do you expect to most shape the future industry and business model (investment/financial advice) evolution out to 2025? Please select one answer per topic.

1. Advanced CRM technology platforms: 3.08
2. Advanced onboarding and KYC/AML: 3.04
3. Adoption of cloud-based solutions: 3.04
4. Artificial intelligence / machine learning: 2.96
5. Blockchain and DLT: 2.96
6. Advanced portfolio management systems: 2.88
7. Adoption of advanced security solutions: 2.88
8. Advanced financial planning tools: 2.83
9. 5G / smartphone: 2.67
10. Modern core platforms: 2.58
11. Advanced robo-advisory tools: 2.5